



### CLAIM FORM

- CasaSpain is not responsible for any of the information that appears in published advertisements, nor shall it be held responsible for any conflicts that could arise between the advertisers and those leasing.
- Nevertheless, we are committed to ensuring that any claim made will reach those advertising the property, so that they can respond directly and keep us informed about the status of the claim.
- Likewise, we shall bear your claim in mind for our "confidence assessment regarding both the property and the advertiser." Nevertheless, for us to withdraw our confidence from a property, you must, at least, demonstrate your reservation of the property by means of some type of documentary proof (e-mail for the advertiser, copy of payment or bank transfer etc.).
- In the most flagrant cases, in which the advertisement does not represent the reality, we shall proceed to withdraw the advertisement. Nevertheless, to suspend an advertisement, it is essential to include proof of the claim.

1. Your first (given) name: \_\_\_\_\_
2. Your surname(s): \_\_\_\_\_
3. ID: \_\_\_\_\_
4. E-mail used for communications with the advertiser: \_\_\_\_\_
5. Reference for the advertisement object of this claim: \_\_\_\_\_  
*Indicate the name of the property or the advertiser should this be missing.*
6. Explanation of the claim: \_\_\_\_\_  
\_\_\_\_\_
7. Dates of stay: \_\_\_\_\_
8. Have you already presented the advertiser with a claim? \_\_\_\_\_ If so, what was their reply? \_\_\_\_\_
9. What do you seek from this claim? \_\_\_\_\_ Example: economic compensation, return of the deposit, removal of the advertisement for the property, etc.
10. Can you offer any documentary proof to support your claim (i.e. photos)? \_\_\_\_\_ If so, please attach the document.

Date: \_\_\_\_\_

Signature: \_\_\_\_\_

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Please fax this form to: +34-96-140-54-05, with any documentation you consider useful.

In accordance with the Data Protection Laws of Spain, your personal details will not be made available to third parties and will only be used in relation to the claim. You may exercise your cancellation right by sending an e-mail to: [mantenimiento@casaspain.com](mailto:mantenimiento@casaspain.com) or by mail to: Intergest Publicidad S.L., Av. Blasco Ibañez 11, 46529, Canet, Valencia (Spain).